

NEWSLETTER



DEPARTMENT OF **CIVIL SUPPLIES & CONSUMER AFFAIRS** नागरिक आपूर्ति एवं उपभोक्ता मामले विभाग



*"Ensuring Food
Security,
Consumer Justice
& Fair Trade in
the Islands"*

CONTENT

Inside **THIS EDITION**

1. From the Secretary's Desk
2. Historical Journey of the Department
3. Public Distribution System (PDS)
4. Consumer Commissions
5. Legal Metrology (Weights & Measures)
6. Flagship Government Schemes (ONORC, PMUY)
7. Achievements & Statistics

"Transparency, Accessibility, Equity, and Service to the People"



A Legacy

ROOTED IN PUBLIC SERVICE

HISTORICAL JOURNEY

The Department of Civil Supplies & Consumer Affairs, originally known as the Supply Department, traces its lineage to the time of the British settlement. It operated from Ross Island (now Netaji Subhash Chandra Bose Island), bearing testimony to the legacy of administration and service to the people.

Core Mandate:

- Implement the Public Distribution System (PDS)
- Empower Consumer Commissions
- Enforce Legal Metrology



The department's core mission is to protect consumers from exploitation, ensure fair trade, and uphold the rights of every citizen of the Andaman & Nicobar Islands.



Ensuring Nutritional SECURITY ACROSS THE ISLANDS

PUBLIC DISTRIBUTION SYSTEM

Given the geographical isolation and minimal local food production, A&N Islands are largely dependent on imports from mainland India.

Coverage & Network:

- Universal Public Distribution System (UPDS) coverage: ~90% population
- 398 Fair Price Shops (FPS) across the UT

NFSA, 2013 Implementation:

- Effective from 1st March 2016
- Free-of-cost foodgrains to PHH & AAY beneficiaries Under PMGKAY



Directorate of Civil Supplies & Consumer Affairs
Andaman & Nicobar Administration

Ration Card

Card No.: 353000 XXXXXX Card Type: APL

Name of the Card Holder	Father/Husband's Name	Address	Issue Date
XXXXXXXX XXXXX XXXXXX	XXXXXXXX XXXXXX	BHARAT NAGAR, GARACHARMA, Garacharma (CT), Port Blair, South Andaman	10-07-2024

SLNo.	Family Member Name	DOB	Gender	Relation with HOF
1	XXXXXXXX XXXXX XXXXXX	25-06-1998	Male	Self

Shop Name (FPS)	Shop No.	Address
SHRI X X XXXXX	640592300	GARACHARAMA 2, Garacharma (CT), Port Blair, South Andaman

Entitlement		
Rice	Wheat	Sugar
4.5 Kg	8.0 Kg	0.0 Kg

∴ This e-Ration Card is issued by The Department of Civil Supplies, Andaman & Nicobar Administration ∴
If you have any query please visit to the nearest Civil Supplies Office / Call: 1800 345 3197.

Print Date and Time: 06-06-2025 12:40:28 PM | (v1.1)

"Fueling islands with fairness—Public Distribution System:
A promise of nourishment and security!"



Ensuring Nutritional & Aadhaar Services **SECURITY ACROSS THE ISLANDS**

NUTRITION AND INTEGRATION

Fortified Rice Initiative

- Enhanced nutritional intake with rice enriched with Iron, Folic Acid & Vitamin B12
- Targeted beneficiaries: lactating mothers, newborns, infants, children
- A step towards eradicating malnutrition

Aadhaar Services

The Department is the State Registrar for Aadhaar under the Aadhaar Act 2016:

- New Enrolment
- Updates
- Integration with PDS for seamless delivery



*"Nourishing lives, integrating futures—fortified rice for health,
Aadhaar for seamless service!"*



Empowering Consumers,

ENFORCING ACCOUNTABILITY

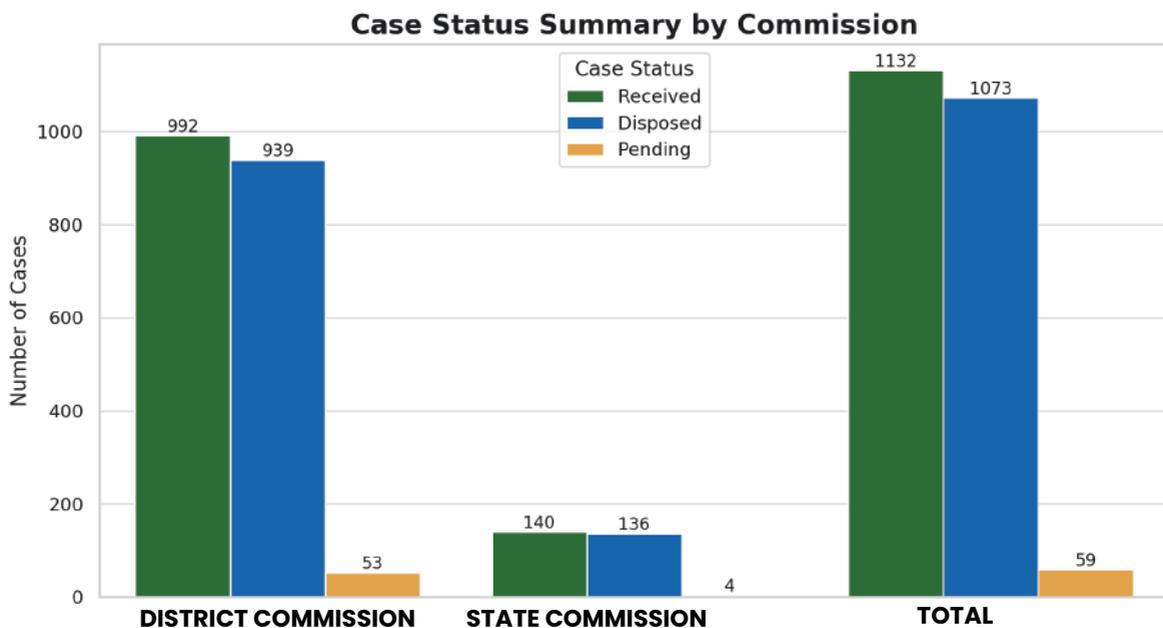
CONSUMER COMMISSIONS

PERFORMANCE DASHBOARD

Statistics (Up to April 2025)

Commission	Received	Disposed	Pending
District Commission	992	939	53
State Commission	140	136	04
Total	1132	1073	59

Mediation Cell is also operational to encourage out-of-court settlements.



"Resolving disputes, restoring trust—Consumer Commissions driving justice with efficiency!"



Neither More NOR LESS, BUT EXACT

LEGAL METROLOGY @ GLANCE

Enforcement Activity (FY 2024-25):

- 103 cases booked for rule violations
- ₹3,12,000 collected as compounding fees
- ₹34,66,765 collected as verification & stamping fees

Stakeholder Facilitation

Special verification camps under Prashasan Aapke Dwar:

- N&M Andaman: 29.08.2024 to 09.09.2024
- Little Andaman: 16.10.2024 to 31.10.2024

Auto Fare Meter Calibration.



Oil Tanker Calibration Tower under construction.



"Precision in regulation, fairness in trade—Legal Metrology ensuring exactness in every measure!"



Flagship Scheme

ONE NATION ONE RATION CARD

PORTABILITY WITH PURPOSE

- Enables NFSA beneficiaries to access ration anywhere in India
- Aadhaar & biometric-enabled distribution
- Implemented successfully across A&N UT
- ePoS devices installed in all 398 FPS

Ensuring food security with dignity and mobility.



"One Nation, One Ration Card—empowering mobility, dignity, and food security across India!"



Flagship Scheme

PRADHAN MANTRI UJJWALA YOJANA

PORTABILITY WITH PURPOSE



Clean Fuel for All

- Launched: May 2016
- Objective: Provide deposit-free LPG to women in poor households
- Target: Initially 5 crores, expanded to 8 crores
- 100% coverage of eligible households by IOCL. (Nodal agency).

"Empowering homes, enriching lives—Clean Fuel for All, fueling a greener and healthier future!"



Achievements

DIGITAL TRANSFORMATION

PORTABILITY WITH PURPOSE



Key Digital Milestones

- e-Ration Cards on DigiLocker
- 97% e-KYC coverage for NFSA beneficiaries.
- 100% Aadhaar Seeding of beneficiaries
- A face-mapping ID-based e-KYC app has been launched to facilitate individuals whose fingerprints are unreadable.

"From portability to progress—digital milestones redefining food security with transparency and ease!"



Achievements

DIGITAL TRANSFORMATION

PROCESS MODERNIZATION

Smart PDS 2.0

- Under development, launch by July 2025.

Revamp of Commodity Management Modules

- Comprehensive digitization pipeline underway

Data Integration

- Centralized sync with GoI's Central Repository



"Smart PDS 2.0—modernizing food security with seamless data integration and digital innovation!"



Achievements

DIGITAL TRANSFORMATION

STRENGTHENING ACCESS

Nomination Facility

- For PwDs, bedridden & special needs persons unable to visit FPS



Aadhaar-enabled Distribution

- Complete UT-wide implementation
- Prevents leakages, ensures accountability

Ration Card Portability

- Interstate to NFSA Households enabled across India and Interstate within this UT for all Ration Card Holders including Above Poverty Line (APL).



"Strengthening access, driving inclusion—seamless distribution and portability for a transparent future!"



Achievements

CLEANSING & COVERAGE

STRENGTHENING ACCESS

Duplicate Removal

- 5,300 duplicate ration card units identified and deactivated

End-to-End Computerization

- Digitization of entire TPDS ecosystem:
- Ration cards
- Allocation
- Supply chain
- FPS ePoS devices



"Smart systems, stronger access—TPDS digitization ensuring efficiency, transparency, and coverage!"



Your
feedback
matters!

Let Your Voice Be Heard

FEEDBACK & PARTICIPATION

We value your suggestions and feedback.
Be an active participant in shaping services.

 **Reach us at**

Department of Civil Supplies & Consumer Affairs
Andaman & Nicobar Administration, Secretariat,
Sri Vijaya Puram, Andaman & Nicobar Islands

 **Email:** director.cscs@gmail.com

 **Helpline:** 1800 343 3197 / 03192 230337

 **Website:** dcsca.andaman.gov.in

Together, let us create a transparent, efficient, and equitable system for every citizen in the Andaman & Nicobar Islands.



15